



Dear Valued Client,

York - Commercial

In the past York Regional Police Force have been charging an annual registration fee for all monitored alarms that require Police response. As of September 1, 2015, York Regional Police Service has revised their alarm management program & fee schedule for police response. The annual registration that allows three free responses per year is discontinued.

The revised program & fee schedule will be as follows:

- ✓ All monitored alarms requesting a Police response, which is deemed by the Police to be a FALSE alarm will be charged a dispatch fee of \$225.00 (includes service charges) + applicable taxes.
- ✓ All monitored alarms requesting a Police response, and is in turn, cancelled, will be charged a cancellation fee of \$150.00 (includes service charges) + applicable taxes.

Please note that your warranty covers parts and labour and does not cover any dispatch fee, whether police or guard, due to customer error or equipment malfunction.

All Panic button responses will be answered by the Police.

Our recommended option is Limited Private Security Guard response

This service provides response from a private Guard company who will dispatch qualified Guards to your business location. If it's a false alarm, the Guard will leave a Patrol Report at your business location. However, if there are any signs of a real alarm, the Guard will immediately contact the Police and request appropriate action. With this option, the threat of police suspension is minimized.

___ I accept security guard response and agree to pay an additional \$96.00 plus HST per year (4 dispatches/ year \$45 per dispatch thereafter)

OR

___ I request police response and is aware that every FALSE alarm will result in a charge of \$225.00+HST

Signature _____